

# **JOBSKILLSHARE COURSES AND LABS**

Last updated 06/28/2022

## **IT Support Category**

**IT Support | Fundamentals Part 1** (*Highly recommended first course for new IT Students/Members*)

Total Video Time  
21 Hours

Tips: Tips and how to take courses in sequence [Video Details](#)

**IT Support | Fundamentals Part 2**

Total Video Time  
12 Hours

**IT Support | Technical Skills V1.0**

Total Video Time  
30 Hours

**IT Support | Modern Desktop Administrator Part 1**

Total Video Time  
23 Hours

**IT Support | Modern Desktop Administrator Part 2**

Total Video Time  
10 Hours

**Office 365 Support Training V1.0 (In-Progress)**

Total Video Time  
3 Hours

**IT Support: Hardware Essentials**

Total Video Time  
8 Hours

## **Help Desk Soft Skills V1.0**

Total Video Time  
6 Hours

## **Help Desk Ticketing Systems V1.0**

Total Video Time  
2 Hours

## **Active Directory User Management**

Total Video Time  
3 Hours

## **IT Support Resume, Applying for Jobs and Communities**

Total Video Time  
18 Hours

## **Windows Operating System Fundamentals – Windows 10 Update**

Total Video Time  
6 Hours

## **Security Fundamentals – Windows 10 Update**

Total Video Time  
7 Hours

### **Practice labs sequence for IT Support Roles [\(Watch Video\)](#)**

This sequence is only a recommendation for members that are only using practice labs without following video courses. Our recommendation is based on experience and research, but members are free to choose any lab for a specific role or skill.

#### **[Premium Membership Required](#)**

<b>Role or Titles</b>	<b>Lab Sequence</b>
IT Support\Help Desk\Desktop Support Roles	<ul style="list-style-type: none"><li>• FC0-U61 - CompTIA IT Fundamentals+</li><li>• 220-1102 - CompTIA A+</li></ul>

	<ul style="list-style-type: none"><li>• MD-100 - Windows 10</li><li>• MD-101 – Managing Modern Desktops</li></ul>
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**Additional labs can be used to enhance skills:**

- 98-349-r1 - Windows Operating System Fundamentals - Windows 10 Update
- PLAB-BCM - Basic Configuration and Maintenance of Windows 10
- PLAB-SCM - Security Concepts and Management of Windows 10
- PLAB-LF1 - Linux Fundamentals
- 77-731 - Outlook 2016 Core Communication, Collaboration, and Email Skills

*Self-paced video and hands-on training is available for this category [Video Details](#)*

*Jobskillshare also offers a mentorship program for IT Support skills [Details](#)*

## **Network Administration Category**

**Jr. Network Administrator Program** *Soft prerequisites- we recommend taking this program or self-paced course before taking other advance courses in this category*

Total Video Time  
30 Hours

### **Jr. Cisco Network Engineer Program**

Total Video Time  
39 Hours

#### **Practice labs sequence for Network Administration Roles**

This sequence is only a recommendation for members that are only using practice labs without following video courses. Our recommendation is based on experience and research, but members are free to choose any lab for a specific role or skill.

**[Premium Membership Required](#)**

Role or Titles	Lab Sequence
Junior Network Administrator\All NOC Roles\Cisco Network Engineer	<ul style="list-style-type: none"> <li>• CompTIA Network+ N10-008</li> <li>• 200-301 - Cisco Certified Network Associate (CCNA)</li> <li>• PLAB-WS01 - Practice Labs Introduction to Wireshark</li> <li>• PLAB-LF1 - Linux Fundamentals</li> <li>• PLAB-AWS-FUN - AWS Fundamentals</li> <li>• PLAB-AZ1 - Azure Fundamentals</li> </ul>

**Additional labs can be used to enhance skills:**

Cisco Specific Skills (Click on “Show Retired Titles”)

What are Retired Labs? Practice hides the labs that are not associated with current certifications, we still recommend our members to learn from retired labs for skills learning.

- 210-260 - Implementing Cisco IOS Network Security
- 300-101 - Implementing Cisco IP Routing (ROUTE)
- 300-115 - Implementing Cisco IP Switched Networks (SWITCH)
- 300-135 - Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)

*Jobskillshare also offers a mentorship program for Networking skills [Details](#)*

## **Systems Administration Category**

**Jr. Network Administrator Program** *(Soft prerequisites- we recommend taking this program or self-paced course before taking other advance courses in this category)*

Total Video Time  
30 Hours

### **Windows Server Hybrid Administrator | On-Premises Skills**

Total Video Time  
31 Hours

## Practice labs sequence for Systems Administrator Roles

This sequence is only a recommendation for members that are only using practice labs without following video courses. Our recommendation is based on experience and research, but members are free to choose any lab for a specific role or skill.

### Premium Membership Required

Role or Titles	Lab Sequence
Systems Administrator\Windows Systems Administrator\Network Administrator	<ul style="list-style-type: none"><li>• N10-008 - CompTIA Network+ N10-008</li><li>• 98-365-r1 - Windows Server Administration Fundamentals - Windows 10 Update</li><li>• 70-740 - Installation Storage and Compute with Windows Server 2016</li><li>• 70-741 - Networking with Windows Server 2016</li><li>• 70-742 - Identity with Windows Server 2016</li><li>• 70-345 - Designing and Deploying Microsoft Exchange Server 2016</li><li>• 98-364-r1 - Database Fundamentals - SQL Server 2016 Update</li></ul>

### Additional labs can be used to enhance or upgrade Systems Administration skills

- PLAB-WS01 - Practice Labs Introduction to Wireshark
- PLAB-LF1 - Linux Fundamentals
- PLAB-WS01 - Practice Labs Introduction to Wireshark
- PLAB-SVR19-AC - Windows Server 2019 - Administration Concepts
- PLAB-SVR19-CM - Windows Server 2019 - Configuring and Maintaining

### Modern Skills expected at hybrid Systems Administration Positions:

- PLAB-AZ1 - Azure Fundamentals
- PLAB-AZ2 - Azure Management Concepts
- PLAB-AZ3 - Azure Storage Management
- PLAB-AZ4 - Azure Security Concepts
- PLAB-AWS-FUN - AWS Fundamentals
- MD-101 - Managing Modern Desktops

## **Practice Labs Library ([Watch Demo](#))**

### **[Premium Membership Required](#)**

Practice Labs offer industry relevant learning from the convenience of your browser. No longer do you need to spend thousands on your own equipment and integrate different vendors to provide an online live lab solution. “Real Hardware”, paired with step-by-step lab guides this solution gives you a true reflection of real-world scenarios. With access to nearly 100 titles, Practice Lab Library provides you a true hands on learning experience on multiple certification in a single common interface.

### **Practice Lab titles**

#### **Cisco**

200-301 - Cisco Certified Network Associate (CCNA)

#### **CompTIA**

220-1002 - CompTIA A+

A-Plus - A + Essentials and Practical Application

FC0-U61 - CompTIA IT Fundamentals+

N10-007 - CompTIA Network+

XK0-004 - CompTIA Linux+

CS0-002 - CompTIA Cybersecurity Analyst (CySA+)

SY0-601 - CompTIA Security+

N10-008 - CompTIA Network+ N10-008

220-1102 - CompTIA A+

#### **ISC2**

ISC2-CISSP - CISSP - Certified Information Systems Security Professional

## **Microsoft**

77-725 - Microsoft Office – Word 2016

77-727 - Microsoft Office - Excel 2016

77-729 - PowerPoint 2016 - Core Presentation Design and Delivery Skills

98-349 - Windows Operating System Fundamentals

98-349-r1 - Windows Operating System Fundamentals - Windows 10 Update

98-361 - Software Development Fundamentals

98-364 - Database Administration Fundamentals

98-364-r1 - Database Fundamentals - SQL Server 2016 Update

98-365 - Windows Server Administration Fundamentals

98-365-r1 - Windows Server Administration Fundamentals - Windows 10 Update

98-366 - Networking Fundamentals

98-367 - Security Fundamentals

98-367-r1 - Security Fundamentals - Windows 10 Update

98-375 - HTML5 Application Development Fundamentals

98-381 - Introduction to Programming Using Python

98-382 - Introduction to Programming Using JavaScript

98-383 - Introduction to Programming Using HTML and CSS

MD-100 - Windows 10

MO-100 - Microsoft Word 2019

MO-200 - Microsoft Excel 2019

MD-101 - Managing Modern Desktops

Oracle

ORACLE-1Z0-062 - Oracle Database 12c - Installation and Administration

## **Practice Labs Custom**

CUS-EH - Ethical Hacker

IC3-GS5 - IC3 Digital Literacy Certification - Global Standard 5

PLAB-CEH-v10 - Practice Labs - Ethical Hacker v10

PLABS-DFORENSIC - Computer Forensics and Investigations

PLAB-WS01 - Practice Labs Introduction to Wireshark

PLAB-WS-NMAP - Introduction to Network Security Tools

PLAB-ZERO - Practice Labs Orientation

PLAB-DIG-LIT - Digital Literacy

PLAB-CS-FUND - Cyber Security Fundamentals

PLAB-LF1 - Linux Fundamentals

PLAB-SVR19-AC - Windows Server 2019 - Administration Concepts

PLAB-AZ1 - Azure Fundamentals

PLAB-AZ2 - Azure Management Concepts

PLAB-AZ3 - Azure Storage Management

PLAB-AZ4 - Azure Security Concepts

PLAB-BCM - Basic Configuration and Maintenance of Windows 10

PLAB-SVR19-CM - Windows Server 2019 - Configuring and Maintaining

PLAB-RTBT-L1 - Red Team and Blue Team Fundamentals

PLAB-BUILD-SANDBOX - Practice Labs Build Sandbox

PLAB-SCM - Security Concepts and Management of Windows 10

PLAB-MIXED-ENVIRONMENT-SANDBOX - Practice Labs Windows Mixed Environment

PLAB-SERVER-2012-R2-SANDBOX - Practice Labs Server 2012R2 Sandbox

PLAB-SERVER-2016-SANDBOX - Practice Labs Server 2016 Sandbox

PLAB-SERVER-2019-SANDBOX - Practice Labs Server 2019 Sandbox

PLAB-VULNERABILITY-SANDBOX - Practice Labs Vulnerability Sandbox

PLAB-AWS-FUN - AWS Fundamentals

PLAB-PYTH - Introduction to Programming using Python

PLAB-CEH-v11 - Practice Labs - Ethical Hacker v11



**JOBSKILLSHARE** is home to skill sharing. It provides an opportunity to those who want to learn new skills, improve on their current skills, and last but not least share their valued skills

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