

# Certified Information Security Manager (CISM)

## Course Overview

This course teaches students about information security governance, information risk management, information security program development, and information security incident management.

### Course Introduction

3m

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### Domain 01 - Information Security Governance

3h 48m

Lesson 1: Information Security Governance Overview

Information Security Governance Overview

Importance of Information Security Governance

Outcomes of Information Security Governance

Lesson 2: Effective Information Security Governance

Business Goals and Objectives

Roles and Responsibilities of Senior Management

Governance, Risk Management and Compliance

Business Model for Information Security

Dynamic Interconnections

Lesson 3: Information Security Concepts and Technologies

Information Security Concepts and Technologies

Technologies

Lesson 4: Information Security Manager

Responsibilities

Senior Management Commitment

Obtaining Senior Management Commitment

Establishing Reporting and Communication Channels

Lesson 5: Scope and Charter of Information Security Governance

Assurance Process Integration and Convergence

Convergence

Governance and Third-Party Relationships

Lesson 6: Information Security Governance Metrics

Metrics

Effective Security Metrics

Security Implementation Metrics

Strategic Alignment

Risk Management

Value Delivery

Resource Management

Performance Measurement

Assurance Process Integration/Convergence

Lesson 7: Information Security Strategy Overview

Another View of Strategy

## Lesson 8: Creating Information Security Strategy

Information Security Strategy

Common Pitfalls

Objectives of the Information Security Strategy

What is the Goal?

Defining Objectives

Business Linkages

Business Case Development

Business Case Objectives

The Desired State

COBIT

COBIT Controls

COBIT Framework

Capability Maturity Model

Balanced Scorecard

Architectural Approaches

ISO/IEC 27001 and 27002

Risk Objectives

## Lesson 9: Determining Current State Of Security

Current Risk

BIA

## Lesson 10: Information Security Strategy Development

Elements of a Strategy

The Roadmap

Strategy Resources and Constraints

## Lesson 11: Strategy Resources

Policies and Standards

Definitions

Enterprise Information Security Architectures

Controls

Countermeasures

Technologies

Personnel

Organizational Structure

Employee Roles and Responsibilities

Skills

Audits

Compliance Enforcement

Threat Assessment

Vulnerability Assessment

Risk Assessment

Insurance

Business Impact Assessment

Outsourced Security Providers

## Lesson 12: Strategy Constraints

Legal and Regulatory Requirements

Physical Constraints

The Security Strategy

## Lesson 13: Action Plan to Implement Strategy

Gap Analysis

Policy Development  
Standards Development  
Training and Awareness  
Action Plan Metrics  
General Metric Considerations  
CMM4 Statements  
Objectives for CMM4  
Domain 01 Review

**Domain 02 - Information Risk Management**

2h 25m

Lesson 1: Risk Management Overview  
Types of Risk Analysis  
The Importance of Risk Management  
Risk Management Outcomes  
Risk Management Strategy  
Lesson 2: Good Information Security Risk Management  
Context and Purpose  
Scope and Charter  
Assets  
Other Risk Management Goals  
Roles and Responsibilities  
Lesson 3: Information Security Risk Management Concepts  
Technologies  
Lesson 4: Implementing Risk Management  
The Risk Management Framework  
The External Environment  
The Internal Environment  
The Risk Management Context  
Gap Analysis  
Other Organizational Support  
Risk Analysis  
Lesson 5: Risk Assessment  
NIST Risk Assessment Methodology  
Aggregated or Cascading Risk  
Other Risk Assessment Approaches  
Identification of Risks  
Threats  
Vulnerabilities  
Risks  
Analysis of Relevant Risks  
Risk Analysis  
Semi-Quantitative Analysis  
Quantitative Analysis Example  
Evaluation of Risks  
Risk Treatment Options  
Impact  
Lesson 6: Controls Countermeasures  
Controls  
Residual Risk  
Information Resource Valuation

Methods of Valuing Assets  
Information Asset Classification  
Determining Classification  
Impact  
Lesson 7: Recovery Time Objectives  
Recovery Point Objectives  
Service Delivery Objectives  
Third-Party Service Providers  
Working with Lifecycle Processes  
IT System Development  
Project Management  
Lesson 8: Risk Monitoring and Communication  
Risk Monitoring and Communication  
Other Communications  
Domain 02 Review

**Domain 03 - Information Security Program Development**

4h 9m

Lesson 1: Development of Information Security Program  
Importance of the Program  
Outcomes of Security Program Development  
Effective Information Security Program Development  
Lesson 2: Information Security Program Objectives  
Program Objectives  
Defining Objectives  
Cross Organizational Responsibilities  
Lesson 3: Information Security Program Development Concepts  
Technology Resources  
Information Security Manager  
Lesson 4: Scope and Charter of Information Security Program Development  
Assurance Function Integration  
Challenges in Developing Information Security Program  
Pitfalls  
Objectives of the Security Program  
Program Goals  
The Steps of the Security Program  
Defining the Roadmap  
Elements of the Roadmap  
Gap Analysis  
Lesson 5: Information Security Management Framework  
Security Management Framework  
COBIT 5  
ISO/IEC 27001  
Lesson 6: Information Security Framework Components  
Operational Components  
Management Components  
Administrative Components  
Educational and Informational Components  
Lesson 7: Information Security Program Resources  
Resources  
Documentation

Enterprise Architecture  
Controls as Strategy Implementation Resources  
Common Control Practices  
Countermeasures  
Technologies  
Personnel  
Security Awareness  
Awareness Topics  
Formal Audits  
Compliance Enforcement  
Project Risk Analysis  
Other Actions  
Other Organizational Support  
Program Budgeting  
Lesson 8: Implementing an Information Security Program  
Policy Compliance  
Standards Compliance  
Training and Education  
ISACA Control Objectives  
Third-party Service Providers  
Integration into Lifecycle Processes  
Monitoring and Communication  
Documentation  
The Plan of Action  
Lesson 9: Information Infrastructure and Architecture  
Managing Complexity  
Objectives of Information Security Architectures  
Physical and Environmental Controls  
Lesson 10: Information Security Program  
Information Security Program Deployment Metrics  
Metrics  
Strategic Alignment  
Risk Management  
Value Delivery  
Resource Management  
Assurance Process Integration  
Performance Measurement  
Security Baselines  
Lesson 11: Security Program Services and Operational Activities  
IS Liaison Responsibilities  
Cross-Organizational Responsibilities  
Security Reviews and Audits  
Management of Security Technology  
Due Diligence  
Compliance Monitoring and Enforcement  
Assessment of Risk and Impact  
Outsourcing and Service Providers  
Cloud Computing  
Integration with IT Processes  
Domain 03 Review

## **Domain 04 - Information Security Incident Management**

4h 20m

Lesson 1: Incident Management Overview

Incident Management Overview

Types of Events

Goals of Incident Management

Lesson 2: Incident Response Procedures

Incident Response Procedures

Importance of Incident Management

Outcomes of Incident Management

Incident Management

Concepts

Incident Management Systems

Lesson 3: Incident Management Organization

Incident Management Organization

Responsibilities

Senior Management Commitment

Lesson 4: Incident Management Resources

Policies and Standards

Incident Response Technology Concepts

Personnel

Roles and Responsibilities (eNotes)

Skills

Awareness and Education

Audits

Lesson 5: Incident Management Objectives

Defining Objectives

The Desired State

Strategic Alignment

Other Concerns

Lesson 6: Incident Management Metrics and Indicators

Implementation of the Security Program Management

Management Metrics and Monitoring

Other Security Monitoring Efforts

Lesson 7: Current State of Incident Response Capability

Threats

Vulnerabilities

Lesson 8: Developing an Incident Response Plan

Elements of an Incident Response Plan

Gap Analysis

BIA

Escalation Process for Effective IM

Help Desk Processes for Identifying Security Incidents

Incident Management and Response Teams

Organizing, Training, and Equipping the Response Staff

Incident Notification Process

Challenges in making an Incident Management Plan

Lesson 9: BCP/DRP

Goals of Recovery Operations

Choosing a Site Selection

Implementing the Strategy

Incident Management Response Teams  
Network Service High-availability  
Storage High-availability  
Risk Transference  
Other Response Recovery Plan Options  
Lesson 10: Testing Response and Recovery Plans  
Periodic Testing  
Analyzing Test Results  
Measuring the Test Results  
Lesson 11: Executing the Plan  
Updating the Plan  
Intrusion Detection Policies  
Who to Notify about an Incident  
Recovery Operations  
Other Recovery Operations  
Forensic Investigation  
Hacker / Penetration Methodology  
Domain 04 Review  
Course Closure

**Total Duration: 14h 44m**