

# Jobskillshare.org Custom Skills Courses

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We offer a wide variety of comprehensive training solutions in Computer & Technology; A Collection of courses and hands-on video provides newcomers with the first step they need to start a career in IT. After completing this program, learners should be prepared to begin an entry-level IT job or transition into more advance IT jobs roles.

**(CC) Custom course (Lifetime Access):** Custom training courses can also include proprietary information, videos from lab access and specialized skills or requirements unique to a job role.

**Role helper Icon:** We have added a specific role icon with our courses to help you determine the category of our custom courses.

●○○○ All Entry-level IT Support roles

●●○○○ All IT Support Levels

●●●●○ All IT Administration roles

**(CC) IT Fundamentals v1.0:** IT Fundamentals v1.0 course focuses on the essential IT skills and knowledge needed to perform tasks commonly performed by IT Professionals, namely: Setting up a workstation, including conducting software installations; establishing network connectivity; identifying compatibility issues and identifying and preventing security risks; managing the safety and preventative maintenance of computers. IT Fundamentals v1.0 is an entry-level certificate aimed at those seeking to enter the IT industry. No prior hands-on experience is required to use or complete this course.

●○○○ **Tip:** If you are new to the IT career, we highly recommend starting with this this course.

**Course link:** <https://www.jobskillshare.org/course/it-fundamentals-v1-0-new/>

**(CC) Help Desk Support Technical Skills v1.0:** This course is a study of Help administration and real-world skills, including how to manage system resources (users, group users, and system

storage). By the completion of this course, you will be able to configure, secure, manage users, and apply user- and host-based security. You will participate in Project labs and evaluate system administration concepts as they apply to real world scenarios.

●●○○○ **Tip:** This should be the second course to enhance real-world technical skills required for the IT support jobs.

**Course link:** <https://www.jobskillshare.org/course/help-desk-technical-skills/>

**(CC) Help Desk Ticketing Systems:** If your organization is anything like any of ours, there is always a lot of stuff to do. Vendors need to get paid. Customers need to get invoiced. Staff need to do work for customers. Sales inquiries need to be answered. Bugs in hard- or software need to be fixed, and everyone needs to know that they have been fixed. Somebody needs to take out the garbage. And at the end of the day, you have got to know who wanted what, who did it, when it got done, and most importantly what remains undone. There is where a you need to know how to use Ticketing Systems.

●○○○ **Tip:** This course is recommended for all IT job roles.

**Course Link:** <https://www.jobskillshare.org/course/help-desk-ticketing-systems/>

**(CC) Windows Server Administration, Active Directory, Group Policy Fundamentals V1.0:** By completing this course you will improve your practical skills in device drivers, Windows services, operating system installations, web servers, remote access services, file & print services, user account management, OU's, Active Directory management, GPO's, disk management, patch management and performance monitoring. This Practice Lab has been updated to include a Windows 10 device.

●●○○○ **Tip:** This course is recommended for individuals looking to transition from basic helpdesk to more hands-on support roles, systems administration, security administration or learning more advance technical skills.

**Course Link:** <https://www.jobskillshare.org/course/newwindows-server-administration-fundamentals-windows-10-update-lab-course-video/>

**(CC) Office 365 Administration for IT support – In Progress:** course that targets the needs of IT professionals who take part in evaluating, planning, deploying, and operating Microsoft Office 365 services, including its identities, dependencies, requirements, and supporting technologies. This course focuses on skills required to set up an Office 365 tenant, including federation with existing user identities, and skills required to sustain an Office 365 tenant and its users.

●●○○○ **Tip:** If you are new to the IT career, we highly recommend starting with this this course.

Course Link: <https://www.jobskillshare.org/course/office-365-administrator-v1-0/>

**(CC) IT Support Resume, Applying for Jobs and Communities:** After completing our recommend courses for Entry level IT Supports jobs you can take this course for working on your resume and finding IT communities. In this course, you will learn how to search for IT entry-level jobs, how to use jobskillshare.org certificates, work on sample resume and find the best IT communities. If you have not started with our recommended courses, please start with IT Fundamentals V1.0 Course

●○○○ **Tip:** If you are new to the IT career, we highly recommend starting with this this course.

Course Link: <https://www.jobskillshare.org/course/it-support-resume-communities/>

**(CC) LIVE Sessions, Career Sessions:** New IT Live sessions are added to our YouTube channel and this course, so your training is always aligned with the latest IT skills

●○○○ **Tip:** If you are new to the IT career, we highly recommend starting with this this course.

Course Link: <https://www.jobskillshare.org/course/live-sessions-it-support-professional-skills/>

## Microsoft Hands-on lab Video Courses

**(CC) Modern Desktop Administrator Associate MD 100:**

In this title, you will develop your knowledge in the following areas:

- Installing, upgrading and migrating to Windows 10
- Managing Windows 10 updates
- Implementing storage
- Networking and other applications in Windows 10
- Manage identity, permissions and threat protection in Windows 10
- Support and troubleshoot the Windows 10 environment.

Course Link: <https://www.jobskillshare.org/course/md-100-practice-lab-lab-video-course/>

●●○○○ **Tip:** This course is recommended for all support levels looking to learn modern IT skills, this should not be taken as a first course.

**(CC) Modern Desktop Administrator Associate MD 101:** 30% development completed

MD-101 Managing Modern Desktops Practice Lab. After completion of this title, you will have gained hands-on experience in managing and protecting modern desktops and applications in a corporate environment. The managing and protection of desktops can be done by applying policies using an on-premise or a cloud infrastructure, for example, Microsoft 365.

The title requires an active Microsoft 365 subscription. This subscription will be needed to complete specific tasks in the title. A free 30-day trial account can be created by browsing to the following url:

<https://www.microsoft.com/en-us/microsoft-365/business/office-365-enterprise-e5-business-software?activetab=pivot%3aoverviewtab>

**Course Link:** <https://www.jobskillshare.org/course/modern-desktop-administrator-associate-md-101/>

●●○○○ **Tip:** This course is recommended for all support levels looking to learn modern IT skills, this should not be taken as a first course.

**(CC) Windows Operating System Fundamentals Windows 10 Update:** By completing the lab video course you will improve your practical skills in operating system configurations, upgrading client systems, managing applications, managing files and folders, managing devices and operating system maintenance.

●○○○ **Tip:** This course is recommended for all support levels looking to learn more in depth knowledge on windows 10 operation system.

**Course Link:** <https://www.jobskillshare.org/course/windows-operating-system-fundamentals-windows-10-update-lab-course-video/>

**(CC) Windows Operating System Security Fundamentals Windows 10 Update:** By completing the lab tasks you will improve your practical skills in configuring and installing operating systems, software and implementing network security. This Practice Lab has been updated to include a Windows 10 device.

●●○○○ **Tip:** This course is recommended for all support levels looking to learn more in depth knowledge on windows 10 operation system.

**Course Link:** <https://www.jobskillshare.org/course/security-fundamentals-windows-10-update/>

**(CC) Microsoft windows networking – Fundamentals:** By completing the lab tasks you will improve your practical skills in understand local area networks, routing (Static routing, Dynamic routing, Default routes, etc.), Configuring a NAT Firewall, IPv4 configuration and administration, IPv6 configuration and administration, name resolution (WINS & DNS), networking services and basic network troubleshooting tools.

●●○○○ **Tip:** This course is recommended for enhancing real-world technical skills required for the IT support jobs.

**Course Link:** <https://www.jobskillshare.org/course/networking-fundamentals-lab-course-video/>

**(CC) 70-740 Installation, Storage, and Compute with Windows Server 2016:** By completing the lab tasks you will improve your practical skills in installing Windows Servers, implementing storage solution, Windows containers, high availability and Hyper-V and maintaining and monitoring server environments.

●●●●○ **Tip:** This course is recommended for individuals looking to transition into windows systems administration or learning more advance technical skills. (On-Premises)

**Course Link:** <https://www.jobskillshare.org/course/70-740-installation-storage-and-compute-with-windows-server-2016-lab-video-course/>

**(CC) 70-741 Networking with Windows 2016:** By completing the lab tasks will provide you with the necessary platform to gain hands on skills in Microsoft Windows Server 2016. By completing the lab tasks, you will improve your practical skills in implementing DNS and DHCP, implementing IP address management, network connectivity and remote access solutions, implementing core and distributed network solutions and advanced network infrastructure.

●●●●○ **Tip:** This course is recommended for individuals looking to transition into windows systems administration or learning more advance technical skills. (On-Premises)

**Course Link:** <https://www.jobskillshare.org/course/70-741-networking-with-windows-server-2016-lab-video-course/>

**(CC) 70-742 Identity with Windows 2016 :** By completing the lab tasks you will improve your practical skills in installing and configuring Active Directory Domain Services (AD DS), managing and maintaining AD DS, creating and managing group policy, implementing Active Directory Certificate Services (AD CS) and implementing identity federation and access solutions.

●●●●○ **Tip:** This course is recommended for individuals looking to transition into windows systems administration or learning more advance technical skills. (On-Premises)

Course Link: <https://www.jobskillshare.org/course/70-742-identity-with-windows-server-2016-lab-video-course/>

**(CC) Active Directory, Azure AD & GPO v1.0 (In-Depth) – In Progress:** Introduction to Active Directory, Domain Controllers & Group Policy Management. In this course you will learn how to add users, group, and any other technical skills required to manage Active Directory & Group Policy.

●●●●○ **Tip:** This course is recommended for individuals looking to transition into systems administration, security administration or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/active-directory-group-policy-management/>

## CompTIA hands-on lab Video Courses

**(CC) CompTIA IT Fundamentals:** The CompTIA IT Fundamentals (FC0-U61) focuses on the essential IT skills and knowledge needed to perform tasks commonly performed by IT professionals. By completing the lab video course, you will improve your practical skills such as installing software, establishing basic network connectivity, gain knowledge around security risks and troubleshooting.

●○○○ **Tip:** This course is recommended for all entry-level IT job roles.

Course Link: <https://www.jobskillshare.org/course/comptia-it-fundamentals-fc0-u61-practice-lab-videos/>

**(CC) CompTIA A+ (220-1102):** The CompTIA A+ Core 2 Practice video course will provide you with the necessary platform to gain hands-on skills in fundamental computer technologies. By completing the lab videos, you will improve your practical skills in supporting, installing, configuring and maintaining Operating Systems, maintaining Microsoft Windows and troubleshooting Microsoft Windows and networks, managing users, workstations and shared resources, security and implementing operational procedures.

●○○○ **Tip:** This course is recommended for all entry-level IT job roles.

Course Link: <https://www.jobskillshare.org/course/comptia-a-core-2-practice-lab-videos/>

**(CC) CompTIA Network+ N10-007:** By completing this lab video course, you will improve your practical skills in infrastructure, networking concepts, network operations, security, networking troubleshooting and tools. The CompTIA Network+ certificate is an intermediate certificate aimed computer technicians, help desk technicians, system engineers, network support specialists, network analysts or IT professionals looking to further their knowledge in networking.

●●○○○ **Tip:** This course is recommended for individuals looking to transition into systems administration, security administration or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/comptia-network-n10-007-lab-course-video/>

(CC) **CompTIA Server+ SK0-004:** By completing the lab video course, you will improve your practical skills in server architecture, server administration, storage, security, networking, disaster recovery and troubleshooting.

●●●●○ **Tip:** This course is recommended for individuals looking to transition into **systems administration**, security administration or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/comptia-server-sk0-004-lab-video-course/>

(CC) **CompTIA Security+ SY0-501:** By completing the lab video course you will improve your practical skills in identifying threats, attacks and vulnerabilities, access and identity management and risk management. The CompTIA Security+ is an intermediate level certificate aimed at IT security professionals, with a minimum of 2 years of IT administration (with a focus on security and day-to-day technical information security experience).

●●●●○ **Tip:** This course is recommended for individuals looking to transition into systems administration, **security administration** or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/comptia-security-sy0-50-lab-video-course/>

## CISCO hands-on lab Video Courses

(CC) **100-105 ICND1:** By completing the lab tasks you will improve your practical skills in installing, managing, monitoring, and troubleshooting basic router and switch configurations; securing switches and routers; configuring layer 2 technologies such as VLANs and Trunks; configuring routing protocols including static and default routing and OSPF; configuring IP related services such as DHCP, NTP and Syslog

●●○○○ **Tip:** This course is recommended for individuals looking to transition into systems administration, **networking** or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/100-105-icnd1-v3-0-lab-video-course/>

(CC) **200-105 ICND1:** By completing the lab tasks you will improve your practical skills in installing, managing, monitoring, and troubleshooting basic router and switch configurations; configuring layer 2 technologies such as EtherChannel's and spanning-tree; configuring the EIGRP routing protocol; configuring simple WAN links using HDLC, PPP and frame-relay; recognizing high availability including HSRP, VRRP and GLBP; managing Cisco IOS files; troubleshooting various layer2 and layer3 technologies.

●●○○○ **Tip:** This course is recommended for individuals looking to transition into systems administration, **networking** or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/200-105-icnd2v3-0-hands-on-practice-video/>

**(CC) 200-301:** The Cisco 200-301 Cisco Certified Network Associate (CCNA) Practice Lab video course is an intermediate level certification to provide you with the necessary hands-on skills on configuring and managing Cisco networking equipment. You will learn how to setup and configure switches and routers to ensure smooth functionality of the network. After completion, you will be able to plan and configure different IP ranges for a network and configure Cisco equipment accordingly. The tasks in the exercises are aligned to give you in depth knowledge of configuring and maintaining a network using Cisco networking equipment.

●●●●○ **Tip:** This course is recommended for individuals looking to transition into systems administration, **networking** or learning more advance technical skills.

Course Link: <https://www.jobskillshare.org/course/200-301-cisco-certified-network-associate-ccna-lab-video-course/>